



HOUSING MANAGEMENT ADVISORY BOARD

To: Board Members Y. Ali, A. Davis, T. Edwardes (Chair), P. Hudson, T. Riley (Vice-Chair), D. Wright, J. Wright, Councillors Goode, Infield and Monk (For attention)

All other members of the Council
(For information)

You are requested to attend the meeting of the Housing Management Advisory Board to be held in Committee Room 1, at the Council Offices, Southfields, Loughborough on Wednesday, 8th May 2024 at 4.30 pm for the following business.

Chief Executive

Southfields
Loughborough

29th April 2024

AGENDA

1. APOLOGIES
2. MINUTES OF PREVIOUS MEETING 3 - 11

To confirm the minutes of the meeting held on 20th March 2024 as a correct record.

3. DISCLOSURES OF PECUNIARY INTERESTS, AND OTHER REGISTRABLE AND NON-REGISTRABLE INTERESTS

All members will make a declaration at each meeting if they have an interest in any item of business on the agenda which would affect them more than tenants or residents of the ward(s) affected generally.

For information, disclosable pecuniary interests and registrable interests relate to entries that are included, or should be included, on a councillor's register of interests. Non-registrable interests relate to any other matters.

4. INTRODUCTION TO NEW REGULATORY STANDARDS
Verbal report / presentation.
5. HOUSING OMBUDSMAN'S COMPLAINT HANDLING CODE - SELF-ASSESSMENT 12 - 30
Report attached.
6. GARAGE STRATEGY 31 - 41
Report attached.
7. REVIEW OF PETS POLICY 42 - 51
Report attached.
8. QUESTIONS FROM MEMBERS OF THE BOARD
On this occasion, no questions were submitted.
9. WORK PROGRAMME 52 - 55
Report attached.